



National Fuel is committed to encouraging the installation of energy-efficient equipment and serving our customers safely, affordably, and reliably. As a core tenet to the Company's Long-Term Plan, improving energy efficiency and efforts related to discovering, piloting, and promoting new technologies benefit Western New York's energy future. National Fuel's rebate program encourages customers to consider energy-efficient gas-fired equipment when evaluating their replacement options.

On May 15, 2025, the New York State Public Service Commission issued the Order for Authorizing Non-Low-To Moderate-Income Energy Efficiency and Building Electrification Portfolios for 2026-2030. This Order directs utilities & program administrators to align incentive programs with the state's climate and decarbonization goals. The intent is to reduce greenhouse gas emissions by accelerating the transition to electric-based space heating, domestic hot water production, and cooking technologies.

As a result, **effective January 1, 2026, incentives for new construction and direct incentives for gas-fired appliances will no longer be available for equipment installation or replacement.** This is a significant shift toward promoting electrification-readiness and whole-home electrification as a means of promoting energy efficiency and onsite emissions reductions. For more information and additional background, the Order can be found online on the NYS Department of Public Service Document and Matter Management System under Case No. 25-M-0248.

Notably, the Order currently does not preclude the installation of gas-fired equipment however the transition into the next iteration of National Fuel's energy efficiency program raises important questions about what incentives will remain available to customers moving forward.

National Fuel will keep you informed as program updates become available, including anticipated equipment incentives, new programs, or potential financing opportunities. We plan to host an informative session with all contractors prior to the 2025-2026 heating season and will reach out for participation when we finalize a date.

For any questions or assistance, please contact Melissa Sicurella at 716-857-7974 or [SicurellaM@natfuel.com](mailto:SicurellaM@natfuel.com).

Sincerely,

*Melissa Sicurella*

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